## **Pranav Kumar**

# Senior Frontend Developer

#### **PROGRAMMING SKILLS**

Languages: JavaScript, TypeScript, HTML5, CSS3, SCSS

Frameworks/Libraries: ReactJS, Angular, Redux, Jest, Framer Motion, CI/CD

Technologies/Tools: Data structures & Algorithms, WebSockets, Git, Unit Testing, Responsive UI, Agile Development

## **EXPERIENCE**

#### **Perfios Software Solutions**

## **Senior Frontend Developer**

03/2025 – present | New Delhi, India

- Redesigned the stepper flow to support customer-specific journeys across 5+ product types by replacing static client-level configurations with runtime logic; improved developer efficiency by 50% through modular, service-based architecture.
- Initiated a config-driven multilingual translation system supporting on-demand language integration, enabling scalable product expansion into global markets and reducing international launch time by 25%.
- Engineered a real-time call progression system using 10+ APIs to detect data discrepancies and block noncompliant calls instantly, reducing fraud incidents by 40% and enhancing security compliance.

## **Frontend Developer**

06/2023 – 02/2025 | New Delhi, India

- Introduced an IP risk detection system, blocking fraudulent activities such as VPN usage and calls from restricted countries. This reduced fraudulent call detection by 80% and improved the dashboard with realtime alerts and reporting.
- Implemented a comprehensive two-factor authentication system for agents and customers, enabling secure call initiation through configurable OTP delivery via email, SMS, or both, and strengthening overall platform security.
- Built an interactive geotracking feature using OpenLayers.js to map live customer locations and trigger automated alerts when distance thresholds are breached, actively used in 99% of customer sessions.
- Led the successful migration from Angular v14 to v18, addressing over 50 known vulnerabilities, replacing deprecated packages, and refactoring legacy code to align with modern standards for streamlined performance and maintainability.
- Enhanced the real-time image capture functionality during calls by embedding sensitive metadata as watermarks in captured images, ensuring regulatory compliance and providing agents with immediate contextual insights on their dashboards.

## **Innovaccer Analytics, Frontend Developer**

02/2022 - 04/2023 | Noida, India

- Revamped the configuration console to support client-side feature toggling without code changes, enabling frequent client-driven updates and improving delivery efficiency by 40%.
- Led the implementation of a backend-driven label-value configuration system for status display, eliminating 50+ conditional checks from the frontend and significantly improving code maintainability and scalability.
- Strengthened Jest testing framework and **increased code coverage by 35%**, ensuring higher code quality, reducing regressions, and supporting a more reliable development lifecycle.

#### **AWARDS AND RECOGNITION**

**Perfios WOW - Our Way of Working Award** 

10/2024

### **Education**